

Software installation and support which includes;

- ❖ Microsoft Windows 7, Vista, and XP
- ❖ Microsoft Windows Server 2008/2003/2000 including SBS
- ❖ All Microsoft operating systems prior to what is listed above
- ❖ Microsoft Server BackOffice
- ❖ Microsoft Office 2007, 2003, XP, 2000, and Office 97
- ❖ Corel Office
- ❖ Most off shelf shrink-wrapped software products
- ❖ Older software such as Microsoft DOS
- ❖ Virus and Spyware removal
- ❖ Optimization of systems

Hardware installation and support includes;

- ❖ Most Intel and AMD processor based server and computer systems
- ❖ Hardware upgrades
- ❖ Preventative Maintenance

Network, Internet connections, which include;

- ❖ VPN's (virtual private networks)
- ❖ Cisco / SonicWALL / Netgear / Linksys and other branded hardware
- ❖ Local systems administration

Consulting

- ❖ Design and implementation of local area networks (LAN's) and VPN's
- ❖ Disaster Recovery Planning
- ❖ Contract & 3rd Party Work
- ❖ Some web page design

Rates

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|---|---------------|
| Regular hours (8:30am – 5:00pm Monday through Friday) | |
| Network and Consulting support | \$80.00/hour |
| PC hardware and software support | \$80.00/hour |
| Residential software and hardware support | \$60.00/hour |
| After hours support (minimum one hour) | \$120.00/hour |
| Scheduled after hours support | \$110.00/hour |

Please contact me if you have any questions or would like to meet with me.

You can contact me by phone or by email.

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