

### **Software installation and support which includes;**

- ❖ Microsoft Windows 7, Vista, and XP
- ❖ Microsoft Windows Server 2008/2003/2000 including SBS
- ❖ All Microsoft operating systems prior to what is listed above
- ❖ Microsoft Office 2010 and versions below
- ❖ Corel Office
- ❖ Most off shelf shrink-wrapped software products
- ❖ Older software such as Microsoft DOS
- ❖ Virus and Spyware removal
- ❖ Optimization of systems
- ❖ Virtualization

### **Hardware installation and support includes;**

- ❖ Most Intel and AMD processor based server and computer systems
- ❖ Hardware upgrades
- ❖ Preventative Maintenance

### **Network, Internet connections, which include;**

- ❖ VPN's (virtual private networks)
- ❖ Cisco / SonicWALL / Netgear / Linksys and other branded hardware
- ❖ Local systems administration

### **Consulting**

- ❖ Design and implementation of local area networks (LAN's) and VPN's
- ❖ Disaster Recovery Planning
- ❖ Contract & 3<sup>rd</sup> Party Work
- ❖ Some web page design

### **Rates**

|   |               |
|---|---------------|
| Regular hours (8:00am – 5:00pm Monday through Friday) |               |
| Network and Consulting support                        | \$85.00/hour  |
| PC hardware and software support                      | \$85.00/hour  |
| Residential software and hardware support             | \$80.00/hour  |
| After hours support (minimum one hour)                | \$120.00/hour |
| Scheduled after hours support                         | \$110.00/hour |

Please contact me if you have any questions or would like to meet with me.

You can contact me by phone or by email.

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